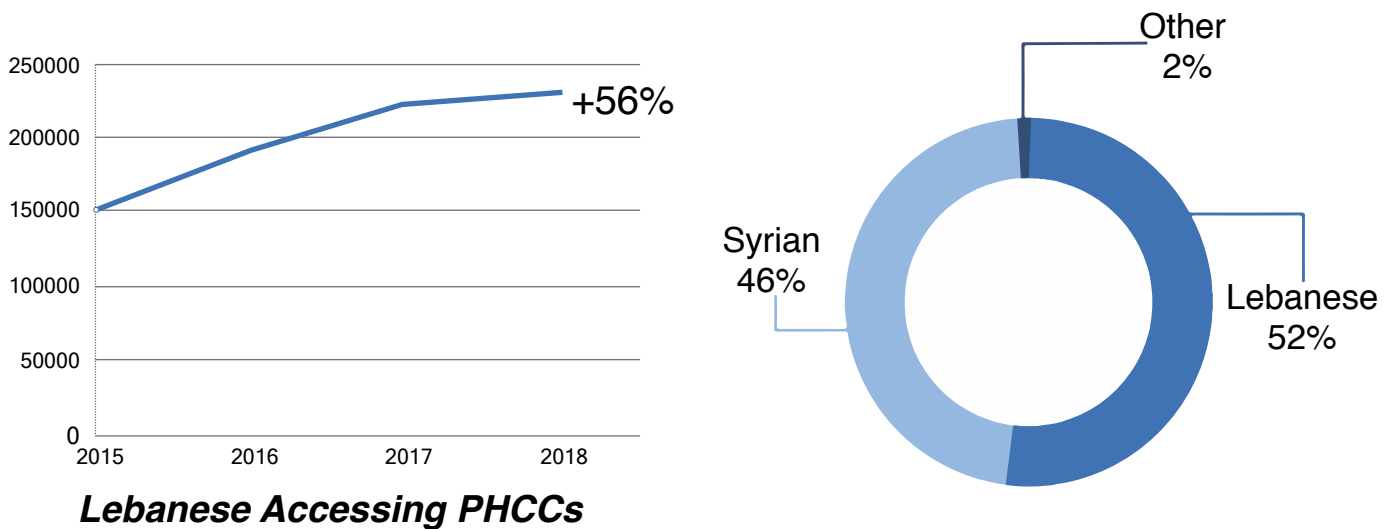


# EPHRP DASHBOARD

January - December, 2018

The Emergency Primary Healthcare Restoration Project (EPHRP) is a project operating under the Primary Healthcare Department at the Ministry of Public Health. The PHC Department oversees a network of 229 PHCCs which deliver healthcare services to both host and refugee populations.

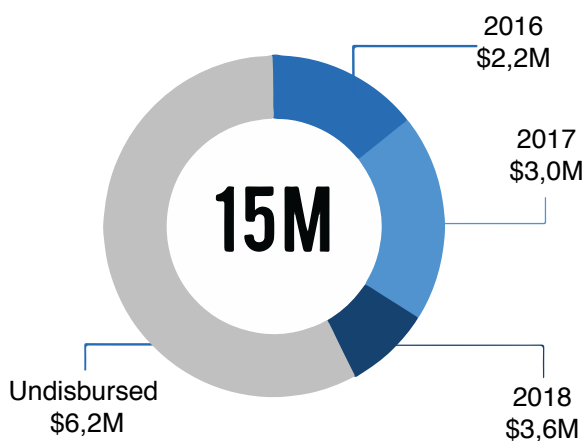
## BENEFICIARIES OF THE PRIMARY HEALTHCARE NETWORK



Based on available data from 101 PHCCs within the National Primary Healthcare Network

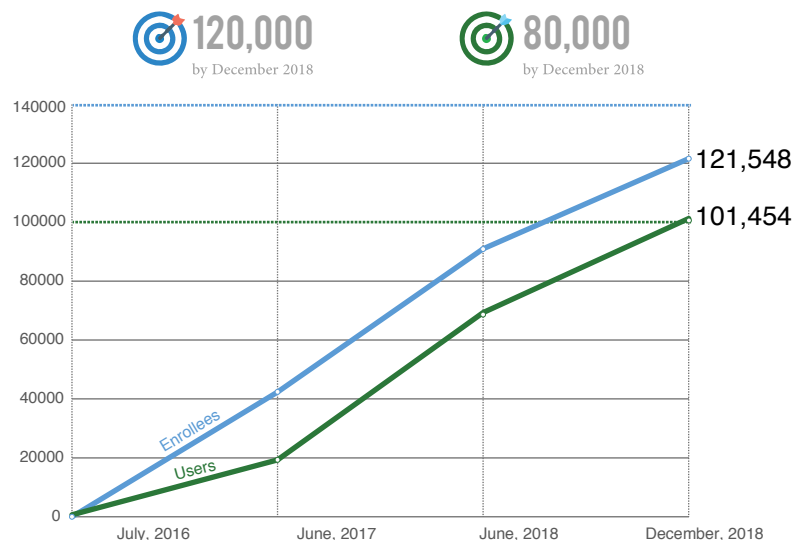
The EPHRP is funded through a grant from the multi-donor trust fund managed by the World Bank. The project was declared effective in July 2015. Implementation was initiated in June 2016. The project was extended till end of 2019. The project aims to deliver a package of essential healthcare services to 150,000 vulnerable Lebanese in 75 PHCCs. As of Q2 2018 the project contracted all 75 targeted PHCCs.

## PROJECT DISBURSEMENT

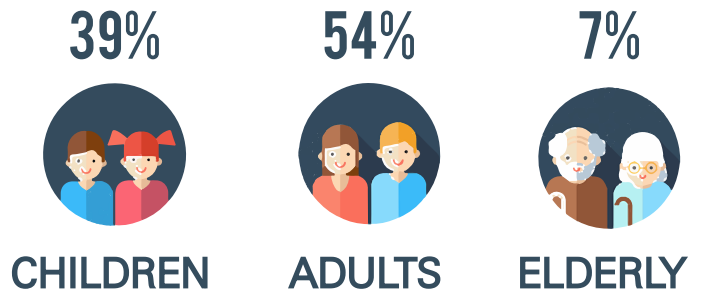
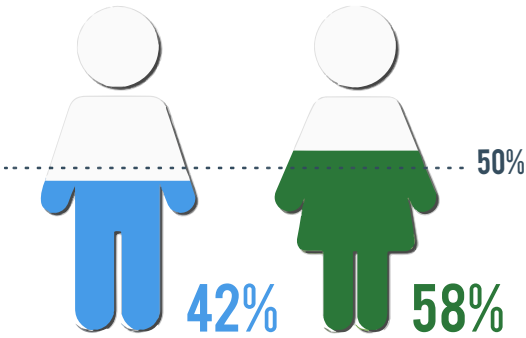


Total disbursements as of December 31, 2018: \$8.8M (58%)

## BENEFICIARY UTILIZATION

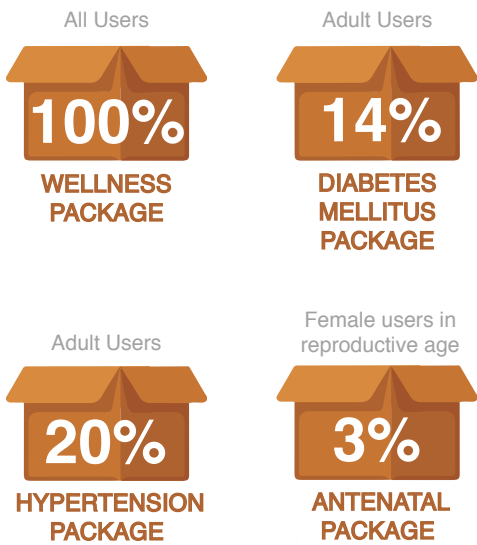


# ESSENTIAL HEALTHCARE PACKAGES

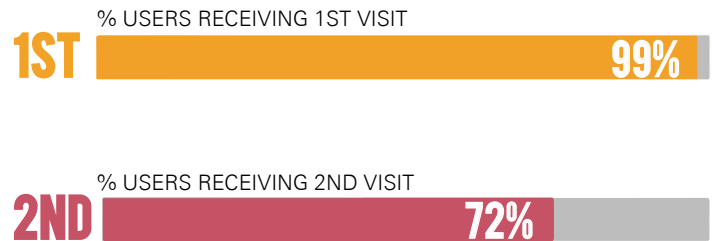


\* Demographic, utilization and health indicators are computed among actual users

## Package Enrollment



## Visits



\* **1st Visit** : a bundle of services constituting initial screening which differ by package

\* **2nd Visit** : a follow-up visit

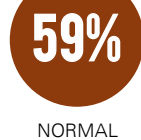
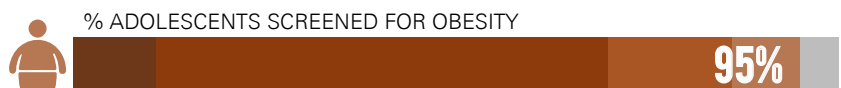


## CHILD HEALTH

# OF CHILDREN IMMUNIZED



3,000 by December 2018



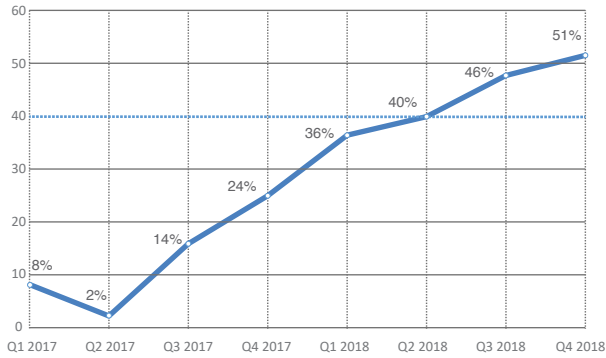
(Children between 18 and 24 months of age, who have received all the essential vaccines as per the national calendar)



# WOMEN'S HEALTH

% WOMEN SCREENED FOR BREAST CANCER

**40%**  
by December 2018



# OF WOMEN RECEIVING AT LEAST ONE ANTENATAL CARE VISIT



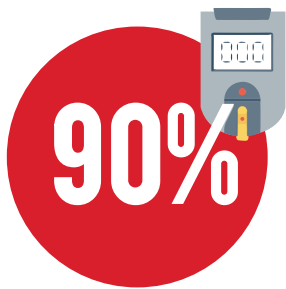
**350**  
by December 2018

% PREGNANT WOMAN WITH BLOOD PRESSURE CHECKED DURING 1ST VISIT



# NCD MANAGEMENT

% ADULTS (40+) SCREENED FOR NCD



**90%**  
by December 2018

DISCOVERY RATE  
HYPERTENSION



DISCOVERY RATE  
DIABETES



% DIABETICS CONDUCTING Hba1c



% HYPERTENSIVES CONDUCTING EKG EXAM



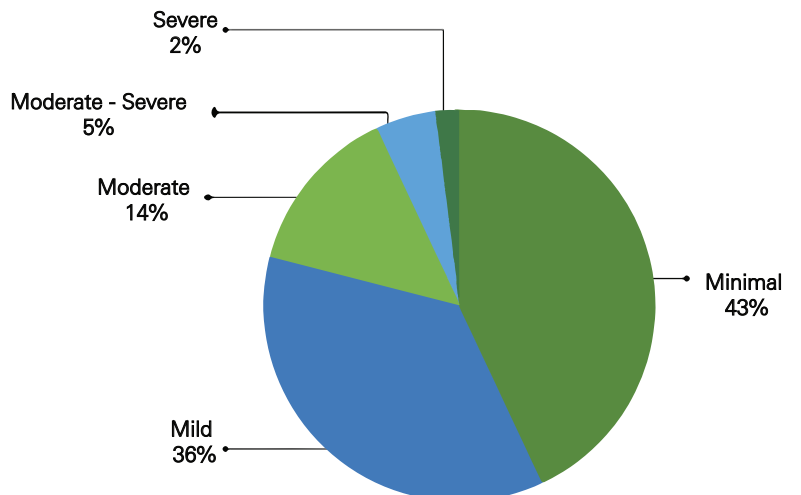
# MENTAL HEALTH



**91%**

ADULT USERS  
SCREENED FOR DEPRESSION

DEPRESSION SCREENING RESULTS



Depression Screening is a two-stage process. The above chart describes the results of users who screened positive in the 1st stage and were referred to the 2nd stage .



## PATIENT SATISFACTION



Users reporting trust in doctor/nurse skills **>90%**



Waiting Time **41MIN**



Users reporting easy access to PHCC **76%**

\* The project surveyed around 2,400 users by December 31, 2018

## USERS SATISFIED



**75%**

by December 2018

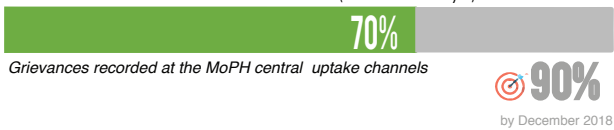


## GRIEVANCE REDRESS SYSTEMS

### # OF GRIEVANCES REGISTERED

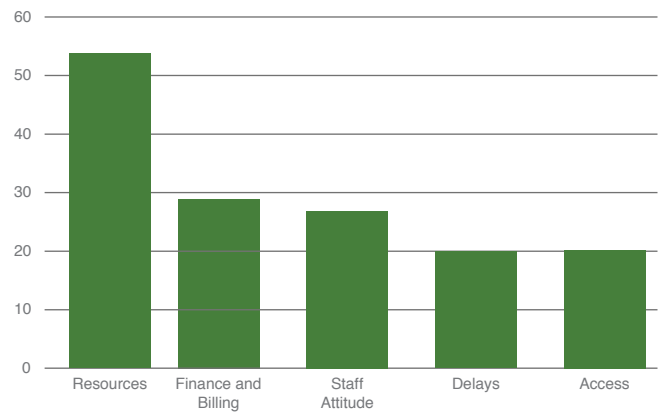


### % OF GRIEVANCES ADDRESSED (within 3 days)



*Grievances recorded at the MoPH central uptake channels*

by December 2018



Resources: medications, vaccines, and equipment

### Top 5 Grievances



## ACCREDITATION

The Accreditation program founded in 2008 in collaboration with Accreditation Canada, aims at improving adherence to quality standards at the National PHC Network. The EPHRP supports the scale-up of the Accreditation program to the entire network (229 PHCCs).



### 104 PHCCS

Currently enrolled in the Accreditation Process

### 52 PHCCS

### 52 PHCCS

### MOCK SURVEY

### ACCREDITED

